

# The intersection of Design and AI

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2019

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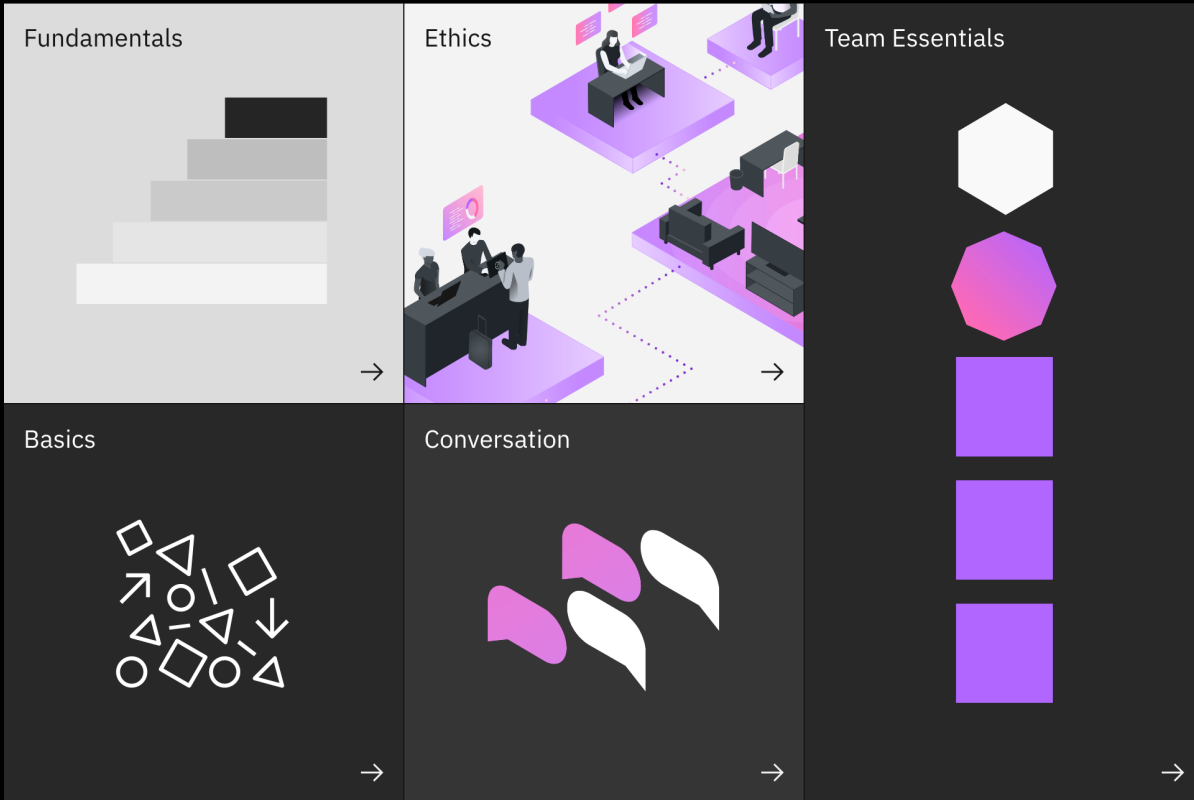
Watson Internet of Things

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# IBM Design for AI


# IBM Design for AI


[ibm.com/design/ai/](https://ibm.com/design/ai/)




# Apply design thinking to AI

 Team Essentials for AI Badge

 3 hours

 9 lessons

 Individual

Learn IBM's AI Essentials Framework from experts, see an example in practice, and gather the resources you need to get started on your own project today.

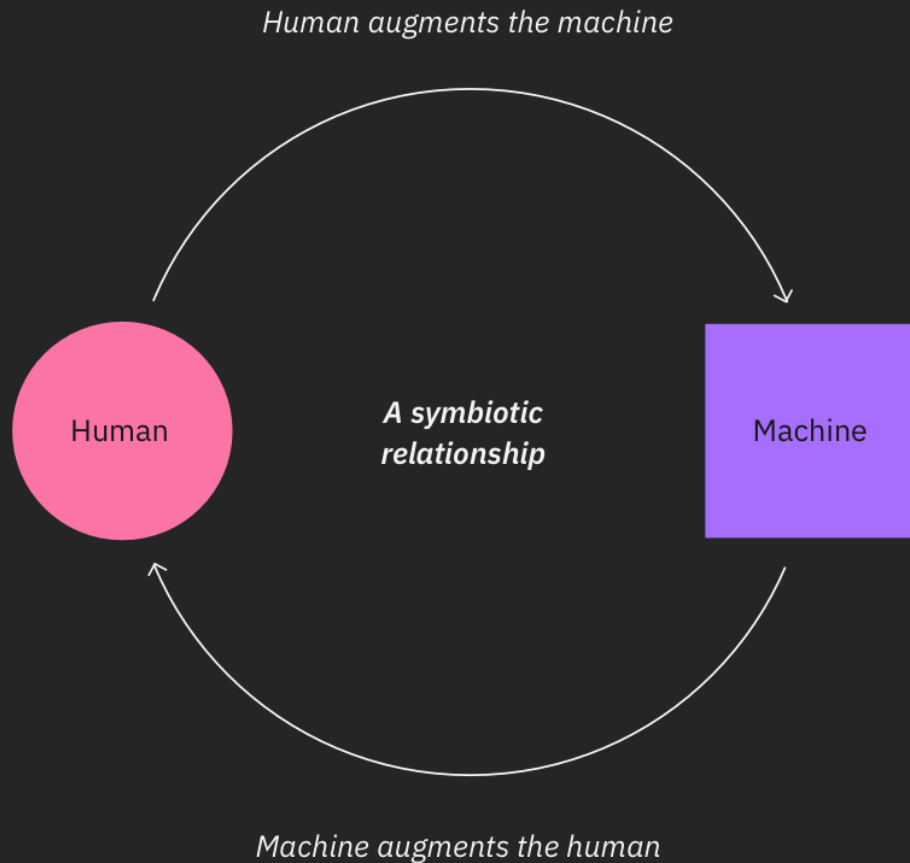
If you have full access to our platform and already earned your Practitioner Badge, log in to take the Team Essentials for AI Course.

[ibm.com/design/thinking/page/badges/ai](https://ibm.com/design/thinking/page/badges/ai)

**Where can I learn more about using this in my classroom?** [Email us](#)

# IBM Design for AI

## A symbiotic relationship



# IBM Engineering Lifecycle Management Requirements Quality Assistant

# AI Assistant

IBM Engineering Lifecycle Management

Requirements Quality Assistant

The screenshot displays the IBM Requirements Quality Assistant interface. At the top, there is a navigation bar with 'Adaptive Cruise Control' and 'Requirements Management (/rm)'. Below this is a 'Mini Dashboard' for the 'IBM Requirements Quality Assistant'. The dashboard includes a welcome message for John Wilton Williams, a 'Check selected' button, and a 'Quality scores (0 - 100)' section. The quality scores are: Requirements checked: 5, with a 'Recheck' link. The scores for specific requirements are: 8785 (60), 8755 (30), 8815 (0), 8845 (30), and 8836 (40). To the right, a table lists technical safety requirements artifacts, including 'Radar Failure requirements', 'Speed Sensor failure requirements', 'Communications failures', and 'Brake module failures'. Each row includes a checkbox, an ID, and a description of the requirement.

ID	Contents
8774	- 1 Radar Failure requirements
8785	The item shall be developed with two radar sensors located
8755	The output of the two radar sensors shall be compared so that if a signal is detected a signal shall be sent to the ACC module
8834	The result of the signal from the arbitration unit shall be rechecked in the event of a failure
8784	A watchdog running at 2 Khz shall be used by the ACC module
8768	- 2 Speed Sensor failure requirements
8783	Two independent means of sensing vehicle speed information shall be used
8815	The two speed signals shall be compared and if they differ a speed sensor failure shall be sent to the ACC module
8792	When the ACC module receives the speed sensor failure signal a speed sensor failure shall be sent to the ACC module
8845	A watchdog running at 2 Khz shall be used by the ACC module
8873	- 3 Communications failures
8836	An independently powered, dual channel bus system shall be used to communicate with the ACC module
8803	The information from both independent bus systems shall be compared
8811	If a difference between signals on the communication channels is captured a communication failure shall be sent to the ACC module
8851	The switch to initiate the ACC shall be passed over both bus systems to a comparator
8882	- 4 Brake module failures
8797	A watchdog running at 2 Khz shall be used by the ACC module
8875	A sensor mechanism shall be put in place to determine if the brake sensors are found to be indicating incorrect information
8758	Dual sensors shall be used on each brake to determine if the brake sensors are found to be indicating incorrect information
8756	If the brake sensors are found to be indicating incorrect information a sensor failure shall be sent to the ACC module

### Mini Dashboard

#### IBM Requirements Quality Assistant

Welcome Watson to your requirements team

Welcome John Wilton Williams (Log out)

Select one or more artifacts.

Check selected

#### Quality scores (0 - 100)

Requirements checked: 5 [Recheck](#)

- 8785: The item shall be developed wit... ■ 60
- 8755: The output of the two radar sens... ■ 30
- 8815: The two speed signals shall be c... ■ 0
- 8845: A watchdog running at 2 Khz sh... ■ 30
- 8836: An independently powered, dual... ■ 40

Pin open the Mini Dashboard by clicking the pin icon in the upper right. [IBM Knowledge Center](#)

Technical Safety requirements artifacts > | 8731 Technical Safety requirements

Create Type to filter by text or by ID

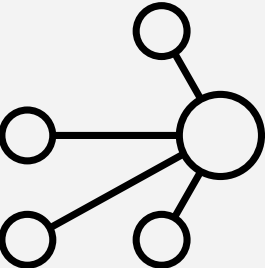
	ID	Contents
<input type="checkbox"/>	8774	<b>-1 Radar Failure requirements</b>
<input checked="" type="checkbox"/>	8785	The item shall be developed with two radar sensors located at the front on the left and right side of the vehicle
<input checked="" type="checkbox"/>	8755	The output of the two radar sensors shall be compared so that if a difference of distance +/- 15 metres between the sensors over 5 sample periods is detected a signal shall be sent to the ACC module
<input type="checkbox"/>	8834	The result of the signal from the arbitration unit shall be received by the ACC module and it shall force the item into a safe state and warn the driver of the failure
<input type="checkbox"/>	8784	A watchdog running at 2 Khz shall be used by the ACC module to determine if the radar subsystem fails due to loss of power
<input type="checkbox"/>	8768	<b>-2 Speed Sensor failure requirements</b>
<input type="checkbox"/>	8783	Two independent means of sensing vehicle speed information shall be developed
<input checked="" type="checkbox"/>	8815	The two speed signals shall be compared and if they differ greater than +/-5% over a period of 5 samples (running at 5 Hz) then a signal indicating a speed sensor failure shall be sent to the ACC module
<input type="checkbox"/>	8792	When the ACC module receives the speed sensor failure signal it shall put itself into a safe state and warn the driver of the sensor failure
<input checked="" type="checkbox"/>	8845	A watchdog running at 2 Khz shall be used by the ACC module to determine if the Speed sensor subsystem fails due to loss of power
<input type="checkbox"/>	8873	<b>-3 Communications failures</b>
<input checked="" type="checkbox"/>	8836	An independently powered, dual channel bus system shall be used to ensure a redundancy of information being passed between all the subsystems
<input type="checkbox"/>	8803	The information from both independent bus systems shall be compared to determine that the signals are not different to within a range of +/-3%.
<input type="checkbox"/>	8811	If a difference between signals on the communication channels is detected then a warning signal shall be indicated to the driver and an error code captured
<input type="checkbox"/>	8851	The switch to initiate the ACC shall be passed over both bus systems to ensure that if the signal fails then it is captured by the bus system signal comparator
<input type="checkbox"/>	8882	<b>-4 Brake module failures</b>
<input type="checkbox"/>	8797	A watchdog running at 2 Khz shall be used by the ACC module to determine if the brake subsystem fails due to loss of power
<input type="checkbox"/>	8875	A sensor mechanism shall be put in place to determine if the brakes are worn to an unsafe degree
<input type="checkbox"/>	8758	Dual sensors shall be used on each brake to determine if the brake sensors are working sensing correctly
<input type="checkbox"/>	8756	If the brake sensors are found to be indicating incorrect values then an error code shall be logged and a brake warning light signal given to the driver
<input type="checkbox"/>	8773	



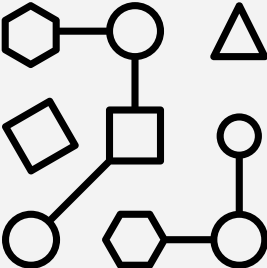
# How it works

## Pre-train Watson Natural Language Understanding to check requirement quality

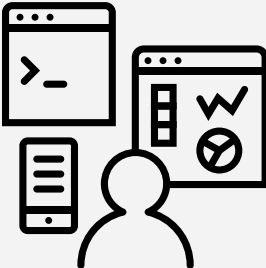
Watson Services



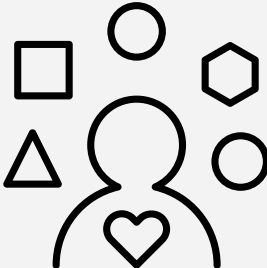
+



+



Customer Solution



Watson Natural Language Understanding

Architecture and pre-built NLP model – ability to tweak for your needs w/ IBM services team

Requirements Public Domain Data

IBM Requirements Quality Assistant

## Results

---

The GPS System shall receive when in Power On mode.

 70

---

### Incomplete: Missing object

[Hide Details](#)

This requirement is incomplete because the person or thing that receives the action is missing or unclear. Rewrite the requirement to clearly identify the object of the action.

[Learn more](#)

---

The GPS System input voltage 5V +/- 0.5V.

 40

---

### Incomplete: Missing action

[View Details](#)

---

The GPS System shall be able to display distance to the next junction.

 80

---

### Imprecise verb

*Look for: to be*

[View Details](#)

---

Road junction layouts shall be displayed within 100 m of junction.

 60

---

### Passive voice

*Look for: be displayed*

[View Details](#)

# Links for IBM Engineering Lifecycle Management - Requirements Quality Assistant

Product page: <https://www.ibm.com/us-en/marketplace/requirements-quality-assistant>

Documentation: [https://www.ibm.com/support/knowledgecenter/en/SS3UPN/com.ibm.help.rm.assist.doc/helpindex\\_rm\\_assistant.html](https://www.ibm.com/support/knowledgecenter/en/SS3UPN/com.ibm.help.rm.assist.doc/helpindex_rm_assistant.html)

YouTube: <https://youtu.be/RcKVxWjWFF8>

Demo: <https://requirements-quality-assistant-demo.reqadvisorprod-cluster.eu-de.containers.appdomain.cloud/>

# IBM Maximo Asset Performance Management Predictive Maintenance Insights

Overview Preventive Maintenance Risk Reduction Repair or Replace

Pumps

Pumps With Sensors

Pumps With Meters at Alarm Level

All

Add Cards

Switch View

Pumps (15)

Collection List

Search

23% Asset Health: ⊗ **POOR**  
Status: **Active**

➔ **11430 Pump**, Centrifugal Pump,  
HS 3 Centrifugal Pump,  
Location: Pumhouse3



Work

Take Actions

32% Asset Health: ⚠ **FAIR**  
Status: **Active**

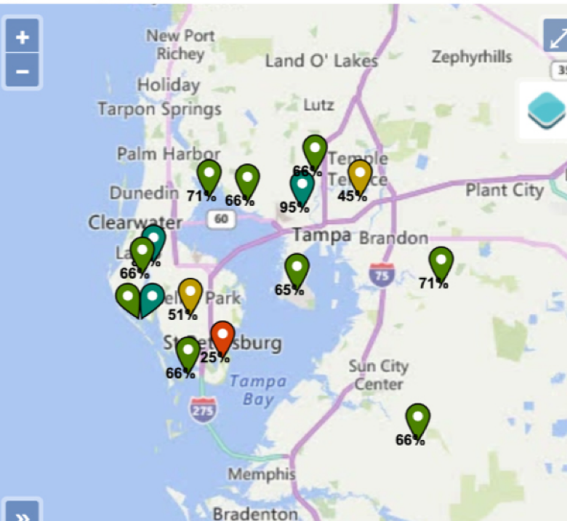
➔ **AH001 Pump**, Vertical  
Turbine US1 Vertical



Location

Map Drilldown

Pumps

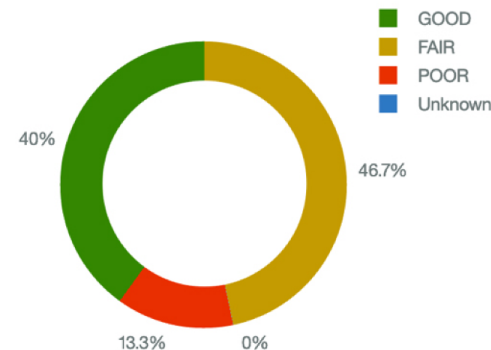


Health Summary

Asset

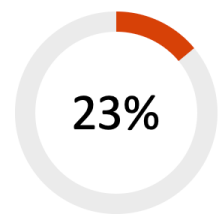
Average score: 48%

Pumps



← Asset Detail for 11430

Asset Health Weather Meter Reading Predictive Maintenance



Asset Health: **POOR**



PUMP,Centrifugal Pump, HS 3 CENTRIFUGAL PUMP,  
 Status: **Active**  
 Location: PUMPHOUSE3: Pump House 3  
 BRANDON FL 33510  
 Hillsborough County

Σ Scoring System

**23%**

**i** Temperature

Weight	30%
Use Factors?	N

**8%**

**i** Vibration

Weight	10%
Use Factors?	N

**35%**

**i** Cost vs. Budget

Weight	10%
Use Factors?	N

**18%**

**i** Life

Weight	20%
Use Factors?	N

**22%**

**i** Predicted Survival

Weight	30%
Use Factors?	N

Time Period

Month (Default) ▶

---

Health and Driver History

← Asset Detail for 11430

Asset Health Weather Meter Reading Predictive Maintenance

**Failure Probability** ⓘ

Current Failure Probability ⓘ

**This asset**

**78%** ▲ 3.3% ⓘ

in next **3 Months** ▾

Assessment date  
2018-04-23

Asset group average  
**56.7%**

**Failure Contribution Breakdown** ⓘ

Lead Attribute	Importance	Effect
Vibration	0.44307	■
Pressure	0.25482	■
Pump Speed	0.23069	■

[View All Attributes in Analysis Tree](#) [Historical Trend](#)

**Predicted Failure Date** ⓘ

Predicted Failure Date

**08 JUNE 2019**

45 Days Remaining

Next maintenance date  
**2019-06-17**



# Links for IBM Maximo Asset Performance Management Predictive Maintenance Insights

Product page: [https://  
www.ibm.com/products/ibm-  
maximo-asset-performance-  
management/predictive-  
maintenance-insights](https://www.ibm.com/products/ibm-maximo-asset-performance-management/predictive-maintenance-insights)

Predictive Maintenance 101  
recipes: [https://developer.ibm.com/  
recipes/author/trisogor/](https://developer.ibm.com/recipes/author/trisogor/)



The more things change, the more you see the recurring patterns.

# Publications

## [A UX Lens on AI Model Accuracy and Precision](#)

*Michael Zuliani and Paul McInerney*

March 2019 - Medium - Design at IBM

## [Trust by design: information requirements for appropriate trust in automation](#)

*Pierre P. Duez, Michael J. Zuliani, Greg A. Jamieson*

October 2006 - CASCON '06: Proceedings of the 2006 conference of the Center for Advanced Studies on Collaborative research

## [DB2 advisor: an optimizer smart enough to recommend its own indexes](#)

*G. Valentin ; M. Zuliani ; D.C. Zilio ; G. Lohman ; A. Skelley*

March 2000 - Proceedings of 16th International Conference on Data Engineering

“Lee and See identify a continuum of attributional abstraction – information based on which an operator may attribute a sense of trust in an automated tool. Three categories along this continuum are defined: **purpose-**, **process-**, and **performance-**related information are described as being necessary to achieving appropriate trust.”

# Thanks

## **IBM Engineering Lifecycle Management - Requirements Quality Assistant**

Chanelle Augustine

John Williams

Kirk Grotjohn

## **IBM Maximo APM - Predictive Maintenance Insights**

Karen Gosciminski

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Tristan O’Gorman

Paul McInerney

Anne Stevens

